

## Customer Connection Information Desk (CCID)

### 2016 Christmas, New Year Operating Hours

The OptiComm Customer Connection Information Desk (CCID) 1300 137 800 call centre will be operational over the 2016/2017 Christmas, New Year period as follows:

Day	Date	Hours (AEDT)
Fri	23-Dec-2016	8:00am to 8:00pm
Sat	24-Dec-2016	9:00am to 1:00pm
Sun	25-Dec-2016	Closed
Mon	26-Dec-2016	Closed
Tue	27-Dec-2016	8:00am to 6:00pm
Wed	28-Dec-2016	8:00am to 8:00pm
Thu	29-Dec-2016	8:00am to 8:00pm
Fri	30-Dec-2016	8:00am to 8:00pm
Sat	31-Dec-2016	9:00am to 1:00pm
Sun	01-Jan-2017	Closed
Mon	02-Jan-2017	8:00am to 6:00pm
Tue	03-Jan-2017	8:00am to 8:00pm

Please note that during the December – January period, OptiComm recommends that you book your connection appointment at least four (4) weeks in advance as it is a very busy period for our connection team.