

Thank you for your interest in connecting to OptiComm’s high speed fibre broadband network. Once connected, you will be able to receive all your broadband, telephone and television services¹ over a single fibre optic cable.

Please complete all parts of this form checklist, then sign and send to:

- e-mail** – scan and e-mail to ccid@opticomm.net.au; or
- fax** – send to 03 9024 9599

Name	
Property Address	

I/We am/are either the owner(s) of the above property or have been specifically authorised by the owner of the property to respond on their behalf, and hereby authorise OptiComm Ltd to proceed with installation of an ONT, enclosure and power supply to the property for the purposes of connecting to OptiComm’s fibre optic network. I/We have confirmed with the builder that the premises has been correctly prepared in accordance with OptiComm’s Preparation and Installation Guide (<https://www.opticomm.net.au/support/documents/>).

Correct preparation includes, but is not limited to the following:

- Rigid white P23 telecommunications conduits are installed with a maximum 3 x 90degree sweep bends between access points
- The conduits installed comply with all bend radius guidelines and are installed at the correct depth
- The conduits installed are undamaged, free of blockages and contain draw strings
- The conduits installed comply with required clearances from gas, electricity, water and downpipes
- The external conduit installed is connected to the OptiComm starter pipe at the property boundary
- A power point (GPO) is installed within 1500mm of the location of the ONT.

I/We agree that should the premises be incorrectly prepared and not meet the published requirements, a Failed Installation Fee of \$97 (incl GST) will be charged by OptiComm to recover additional costs incurred for a technician to make a return visit following rectification of the non-compliant issues by me.

Signed: _____ Date: _____

Contact Phone: _____

Please note: In the event of a failed install due to customer premises not being correctly prepared, you will have to have the issue rectified, pay the Failed Installation Fee, then rebook a new appointment to have the installation completed.

¹ Free to Air and Foxtel Pay TV services delivered over fibre may not be available in every estate. Please check with your developer or OptiComm to confirm availability of TV services delivered over fibre in your area.